



## FY20 Summary of Diversity and Inclusion Training Completions

In FY20, there were **26,263** completions in the **cultural competency curriculum**. Three main training modalities included 1) Online computer-based courses 2) Instructed-led interactive courses and 3) Self-selected which included attending conferences, grand rounds and volunteer options.

**Online computer-based courses** was the most popular option and accounted for 90.79% of completions. 67% of the completions were for the new and outstanding Implicit Bias training in collaboration with the Kirwan Institute. This is a big win because last year, Introduction to Cultural Sensitivity was the most popular option and this year we featured this course instead! The full list of options is below.

Kirwan Institute and Implicit Bias	17,711	67.44%
Introduction to Cultural Sensitivity	4,775	18.18%
Cultural Competency Introduction	1,098	4.18%
Think Cultural Health Online Program	54	0.21%
Safe Zone	14	0.05%
Human Rights Campaign Health Equality Index FY20 Module	67	0.26%
Health Literacy Module FY20	84	0.32%
American Academy of Family Physicians Cultural Proficiency e-learning videos (Providers Only)	42	0.16%
<b>Total completions</b>	<b>23,845</b>	<b>90.79%</b>

**Instructor-led interactive courses** accounted for 8.05% of completions. In comparison a smaller percentage overall but a significant amount of training occurred, especially considering that there were many end of year cancellations due to Covid-19. The total completions were 2,113. The full list of options below.

Fostering Inclusive Excellence for LGBTQ+ Patients	461	1.76%
Basic Communication Needs of the Deaf Patient	252	0.96%
Implicit Bias – Dr. Caper’s	216	0.82%
Survivors of Torture and Trauma	213	0.81%
Transgender Health	198	0.75%
Matinees that matter	192	0.73%
Caring for Hispanic-Latino Patients	188	0.72%
Refugee's Journey: Implications for Care	142	0.54%
Understanding our Muslim Population	139	0.53%
Quality Healthcare for Lesbian, Gay, Bisexual, and Transgender People	63	0.24%
Open Doors	39	0.15%
Disabilities Etiquette	10	0.04%
<b>Total completions</b>	<b>2,113</b>	<b>8.05%</b>



**Self-selected options** included attending conferences, grand rounds and volunteer opportunities. These options accounted for 1,16% of completions. The 305 participants who completed these options were provided flexibility to self-select learning. The full list of options is below.

Health Clinic Volunteer Activity	77	0.29%
Cultural Competency focused Grand Rounds (Providers Only)	56	0.21%
Humanitarian Health Mission	51	0.19%
National Conference on Diversity, Race and Learning OSU	40	0.15%
Multiethnic Advocates for Cultural Competency	40	0.15%
Transforming Care Conference: Midwest Conference on LGBTQ Health Equity	37	0.14%
Transmilitary	4	0.02%
<b>Total completions</b>	<b>305</b>	<b>0.16%</b>