



## Patient/Family Experience Advisor Program

### What is a Patient & Family Experience Advisor?

- A patient or family member who has received, or is currently receiving, medical services at an Ohio State hospital, office or clinic
- Provides their perspective and ideas for improving the health care process

### How do I become an Advisor?

- Attend an Informational Session (**dates below**)
- Complete the Volunteer application process including background check, interview, and orientation

### What areas could I participate in?

- Serve on a committee or workgroup in collaboration with staff to design or review policies and procedures
- Participate in panel presentations with other Advisors while sharing your experiences in the healthcare system or individually at staff orientations
- Review patient education and marketing materials
- Join a Patient/Family Advisory Council (applications accepted each summer)

#### Informational Sessions via ZOOM 5:30 p.m. to 6:30 p.m.

- Thursday, Feb. 11, 2021
- Monday, May 24, 2021
- Thursday, Aug. 26, 2021
- Tuesday, Dec. 7, 2021

#### To RSVP or for more information:

**Call:** (614) 293-0526

**Email:** [patientadvisors@osumc.edu](mailto:patientadvisors@osumc.edu)

**Website:** [go.osu.edu/PFEA](https://go.osu.edu/PFEA)



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