



## Patient/Family Experience Advisor Program

### What is a Patient & Family Experience Advisor?

- A patient or family member who has received, or is currently receiving, medical services at an Ohio State hospital, office, or clinic
- Provides their perspective and ideas for improving the healthcare process

### How do I become an Advisor?

- Attend an Informational Session (dates below)
- Complete the Volunteer application process including background check, interview, and orientation

### What areas could I participate?

- Serve on a committee or workgroup in collaboration with staff to design or review policies and procedures
- Participate in panel presentations with other Advisors while sharing your experiences in the healthcare system or individually at staff orientations
- Review patient education and marketing materials
- Join a Patient/Family Advisory Council (applications accepted each summer)

**Informational Sessions  
5:30 pm to 6:30 pm**

October 2, 2017

January 24, 2018

May 7, 2018

**To RSVP or more information:  
call (614) 293-0526**

**email** [patientadvisors@osumc.edu](mailto:patientadvisors@osumc.edu)  
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